

# Information Network of Kansas, Inc.



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**July 2009**  
**Executive Director's Report**  
For Month Ending: June 2009

# Information Network of Kansas

## Executive Director Report

Date: 7/16/2009

**ITEC:** (Executive council comprised of private and public representatives charged with the adoption of IT policies for the state enterprise (All Branches))

- Next Scheduled Meeting is July 23.
- Shane and I will be presenting on the progress status of the Kansas Business Center

**ITAB:** (State IT representatives who meet monthly to discuss ongoing upcoming and current status of issues facing the state IT enterprise.)

- Met June 16<sup>th</sup>
- Received updates regarding state's new financial management system, the Kansas Business Center, Green IT, an update to DISC rates and the Kansas Technology Architecture

**IT Security Council:** (State security professionals from large and small agencies to discuss security policy considerations for the state)

- Reviewed second draft of procedural document to provide state users the ability to complete tasks being surveyed in the annual IT security assessment. Had conference call to discuss document taxonomy of using NIST (National Institute of Standards and Technology) in coordination with Kansas Policy. Will be discussing next draft of document at July 16<sup>th</sup> IT Security Council meeting.
- Continue to perform research into developing a proposed policy for Cloud Computing for the state agencies. Have begun research into what other states and the federal policies are with regard to remote hosting and processing. Largest concerns remain with regard to backup and recovery, privacy information, HIPPA, and Personal Identifiable Information.

**Kansas PKI (Information Technology Identity Management Group (ITIMG))** (State agency representatives from KDOR, KSOS, GIS, KITO and INK who oversee the PKI for Kansas)

- Installation of Locally Hosted solution for PKI is complete. Proceeds from the sales of PKI certificates and support from INK will have paid for two servers to house the PKI generation keys. The Locally hosted solution provides Kansas with the ability to better control the documentation of the authentication of user's identity, customize the enrollment pages to align with the common look and feel of state government and allows Kansas PKI certificate holders to be bridged with federal entities, meaning the Kansas certificates can be accepted by federal entities as valid electronic identification.
- Seminar for Uses of Identity Management in State Organizations was held June 3 at the State Historical Society. Guest speakers included:
  - David Temoshok: Mr. Temoshok is responsible for the development of identity management policies at the federal government
  - Cheryl Pace of the Kansas State University Medical Center will demonstrate how their organization has developed a unified identity that is shared across multiple programs and disciplines
  - Frank Laflin of Wolf Creek Nuclear Facility will demonstrate how his group utilizes the state PKI infrastructure to sign and transport regulatory documentation.
  - Survey results from attendees expressed satisfactory sentiment to content

### **KBI Contract Negotiations:**

- Lisa and I met with Dave Sims of the KBI to discuss the Criminal History Background Checks contract.

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- We explained the self-funded model and how this application pays for the free services offered by KBI
- Mr. Sims walked us through his original proposal of increasing the cost of the service to the public together with three tiers of pricing whereby INK's share was reduced as volumes increased. We expressed our concern of this proposal being counterintuitive to INK investing marketing dollars to promote the service when revenue share would continue to be reduced and accounting complexity increases.
- We expressed that the credit card fee will increase with the rate increase and our desire to establish a single rate that is acceptable to both parties.
- Mr. Sims has agreed to postpone any decrease until January of 2010.
- The meeting concluded with INK to develop a worksheet from which to negotiate the share that explicitly details the costs and revenue shares.
- I developed a worksheet based upon 2008 volumes with four scenarios:
  - With the increase share, KBI absorb the credit card fee
  - With the increase share, INK absorb the credit card fee
  - Decrease INK revenue share by 10%
  - Decrease INK revenue share by 20%
- We will be attempting to schedule a subsequent meeting with Mr. Sims to iterate our counter proposal.

### **Kansas Business Center**

- KBC Steering Committee discussion had regarding tracing the steps through the state organization and the specific requirements made on individuals or organizations to start a business in Kansas
- Restaurant was decided as the target type of business to track as many members had determined a large portion of their submittals are received from restaurant startups.
- Concept is to trace the transactions through government agencies to identify redundancy and identify efficiency through data sharing or access
- CITA (Chief Information Technology Architect), Bill Roth is attending to assist with the process mapping procedure to ensure results align with state direction and format
- Have received first draft of process mapping through disparate agencies.
- Identifying duplicate information requirements
- Identifying process overlap and increased inter-agency communication checkpoints. It was identified that there is no process to alert other agencies about a particular business type registration. As an example, if an organization (restaurant in this case) does register with the KDOR, there is no current mechanism to alert KDHE or Agriculture of the business registration and the need to schedule or register the business for health related onsite reviews.
- Agencies are currently reviewing their required documents to ensure the processing maps include their requirements.
- Next steps will be determining a single, unique identifier for a new business that can be shared or utilized as an alert or registration mechanism for other affected agencies.
- Next steps also will be determining and directing a prospective business owner to a starting point for a prospective new business and determining the following steps in an attempt to guide the user through the registration process, alleviating the need for the user to discover the process and whom to contact. Another alternative being considered is the ability to electronically alert the other agencies of a business start-up regardless of the starting point of origin.
  - The focus is to provide a mechanism to guide users through the process with minimal re-engineering or alteration of the existing systems.

### **KIC Proposed Hardware Move**

- Met with KIC/NIC technology professionals to discuss INK's requirements of moving the hardware used to operate the portal to an AT&T facility in Virginia

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- Received from KIC/NIC the list of hardware/software and costs for establishing a backup, test and full recovery of the portal's data and applications.
- Received from KIC/NIC external software/hardware/contractual requirements to fully recover the network that would be outside the backup procedures, i.e., credit card processor.
- Have scheduled time on board agenda to discuss current status and gain board approval for next steps.

### Grants:

\*changes are in red

#### Kansas Department of Commerce (Broadband Mapping)

- Total Expended: \$0
- Remaining on INK Grant Balance: \$185,000
- Remaining on KFB Grant Balance: \$15,000
- Status: Project On-going. **Have received first invoice for \$99k.**
- Original Grant End Date: December 2009

#### Kansas State Historical Society (KEEPS)

- Total Expended: \$0
- Remaining Grant Balance: \$175,000
- Status: Project On-going
- Original Grant End Date: December 2009

#### Kansas Small Business Development Center - CMS

- Total Expended: \$3,500
- Remaining Grant Balance: \$1,500
- Status: Project On-going
- Original Grant End Date: June 2009

#### Educational Communications Center

- Total Expended: **\$148,950**
- Remaining Grant Balance: **\$0**
- Status: Project **COMPLETED**
- Original Grant End Date: June 2009

#### Kansas Indicators for the Kansas Economy (IKE)

- Total Expended: **\$22,500**
- Remaining Grant Balance: **\$47,500**
- Status: Project on-going
- Grant End Date: July 2009, **May require extension. Kansas Inc. reviewing next/final steps to implementation**